



# ***SANCHAR NIGAM EXECUTIVES' ASSOCIATION.***

## ***Rajasthan Telecom Circle, Jaipur***

No: SNEA(I)/ Rajasthan/ CC/2015-2016 /5

Dated: 01/03/2016

**Memorandum submitted to Hon"ble MOCShri Ravi Shankar Prasad on 01/03/2016, through Shri Ram Charan Bohra MP Jaipur.**

**we want to draw your kind attention toward some important pending grievances , existing in BSNL.**

1. **Paralyzing the growth of BSNL due to no procurement of stores:** Our company is facing acute shortage of stores like PBTs, Broad band modems, OF cables, UG cables, drop wire, jointing kits etc. due to this shortage it is very difficult for field staff to maintain the existing telecom network and expansion of network. Poor maintenance deteriorating the quality of services and increasing subscriber dissatisfaction. The frustrated subscriber is leaving us. He is migrating to other competitor, in turn we are losing our subscribers base and revenue. So essential stores should be procured immediately for improving our quality of services and proper expansion of our network to keep our valuable customer with us. It is a need of hour.
2. **Paralyzing the growth of BSNL due to no procurement of mobile equipment's:** BSNL which was running parallel to Airtel in mobile segment till 2006-07 started crumbling when its crucial tender to procurement of 45.5 m mobile lines was scrapped for no reasons. This was the beginning of losing of its market share due to no availability of equipment in potential Circle for more than three years and it never recovered the ground today, it has a market share of about less than 10% in wireless segment due to scrapping of the tender in year 2007. In fact, scrapping of the tender was the beginning of the grave for BSNL. In Rajasthan more than 360 sites acquired for phase VI project and towers erected, are just waiting for BTS to earn the revenue and BSNL has incurred heavy expenditure on acquisition of these sites as well as recurring expenditure of lacks of rupees is being incurred on monthly basis for no use. Rajasthan Circle have received only 350 BTS against requirement of 1400 BTSs for completion of phase VII project to cover the villages of more than 2000 population as per census 2001. Which are only 25% of required no of BTSs. This number should be much more if the figure should be taken based on census of year 2011. The gap between need and availability of BTS should be wider than existing one.
3. **Non resolution of crucial issue of ITS absorption:** Non resolution of this vital issue deliberately by the government for the last more than Sixteen years has adversely affected the growth of BSNL. Government even today is not at all serious and interested to address this core and fundamental issue of ITS absorption. On one pretext or the other, the issue is being dragged on for the last Sixteen years and today a situation has been created where ITS enjoying fruits of

both the Govt. and BSNL. They have no interest to get absorbed. This situation is created by indecisiveness and lack of will on part of the Government.

Comprehensive and viable blue print submitted by us to deal with the situation is not even under consideration of the management, let alone acting on it. Good number of absorbed SAG officers (ITS) could have been asked to take over as heads of circles to facilitate the process besides addressing key issues of growth. Let alone taking on the issues of growth of services, CGMs are leaving no stone unturned to sabotage growth in every possible manner in order to justify their loud albeit hollow and baseless claim that repatriation of ITS is going to paralyze BSNL/MTNL.

Phased manner repatriation has plunged BSNL/MTNL in deeper crisis because of uncertainty it has resulted in and this is day by day adversely affecting growth of services at a time when all out efforts should have been going to bolster growth. This is causing great concern necessitating intervention on war footing basis to end the prevailing uncertainty by immediately repatriating all the non optees and working seriously and honestly towards implementation of contingency plan submitted by us on short term basis and building full proof management structure of the company as a permanent measure

**4. Refund of BWA Spectrum amounting Rs 7300 Crores by the Govt of India.**

BSNL has already been surrendered the BWA spectrum in 14 Telecom Circles in India costing of Rs 7300 crores, which was to be refunded to BSNL, and the same has not been done so far.

**5. Loss caused to BSNL due to Rural Telephony in India:**

As a social obligation of Govt. of India, BSNL is compelled to provide telephone services in remote rural areas due to this BSNL is bearing a loss of Rs. 14600 Crore per annum.

Accumulating loss to the BSNL on this account is Rs. 40000 Crores so far. So it is requested that either Government of India has to compensate this loss due to providing service in rural area or BSNL should be made free from providing this compelled social obligation services.

**6. Restoration of USO fund to the BSNL:**

Fund universal service obligation fund which was compensation to the company in lieu of services are being provided to the loss making areas to connect peoples of that areas with the main stream of the country had been introduced. Since last six to seven years this allotment of this fund has been stopped by the Government of India. Being a Central government company and services are being rendered in the loss making rural areas restoration of allotment of USO fund should be restored with immediate effect.

**7. Roll back BBNL into BSNL:**

Formation of Bharat Broad Band company by fragmenting the assets of BSNL is totally unjustified and undesirable, because all the assets BSNL that government is planning to BBNL are the sole property of BSNL and that infrastructure has been built by investing huge money of BSNL. If these assets will be transfer to BBNL then BSNL has to suffer a loss of thousands of crores. **BBNL should not be allowed to provide last mile services.**

**8. No merger of MTNL and ITI in to the BSNL:**

It has been learnt by reliable sources that government is going to plan to merge ITI and MTNL into BSNL, it is totally unjustified and ill conceived thought. Both the companies are running a huge market debit to the tune of near about 20000 crores of rupees, as on date BSNL is not having marketing liability. If these company will be merged with BSNL it will be liability on BSNL and survival of BSNL will be on stake.

**9. No separate land bank and subsidiary tower company by fragmenting BSNL assets:**

Government of India is planning to formation of subsidiary tower company and separate land bank by separating the BSNL GSM/WLL towers from the BSNL assets. And by separating big land pieces of measuring more than 10000 Sq. Mts. If these two subsidiary companies formed by government of India by separating the assets by BSNL then worth of BSNL will be remained measurably reduced which adversely affect the survival of BSNL in turn of citizens of India will suffer a lot due to monopolization of the private companies with respect to tariff and quality of services.

**10. BSNL/MTNL services to the all Government departments:**

It is worth mentioning that at present many private companies are providing telecom services to the citizens of India in parallel to BSNL/MTNL. BSNL is playing a leading role in providing lease line and broad band services over the country. It is learnt that central government departments are using the telecom services of the private companies in GSM and land line segments that is a directly loss to the Government exchequer BSNL/MTNL. It is requested that a circular from the DPE should be issued to all the Govt. departments with instruction that all the telecom services which are essential to the department concerned should be taken from the Govt. entity BSNL/MTNL positively.

**11. Exemption to the BSNL from paying license fees to the Railway:**

Huge BSNL infrastructure has been laid under/over the Railway structure i.e. railway tracks ,railway over bridges and railway under bridges by seeking the required permission from the competent authority of Indian railways with duly payment of license fees. Now a days BSNL is receiving a number of estimates for payment of license fee to renew the permission form the department of railway. The total estimated amount is to the turn of 5 to 6 thousand crores . These estimates are being raised with a presumption that BSNL is a company not a Govt. department. BSNL is a company with the hundred percent Govt. stake and providing reliable service to the citizens of India with a very reasonable and affordable tariff structure. Now a days BSNL is also passing through a very crucial financial position due to his day to day maintenance expenses. So it is requested that this matter should be taken with the Minister for Railway Govt. of India and this amount to the turn of 6000 crores should be waived off in fever of BSNL.

S.S.Rajput  
Circle Secretary  
SNEA(I) Raj