



SANCHAR NIGAM EXECUTIVES' ASSOCIATION

Rajasthan Telecom Circle, Jaipur

No: SNEA/Rajasthan/Correspondence/2016-2017/44

Date: 22.07.2017

To,

Chief General Manager,
Rajasthan Telecom Circle
Jaipur

Sub: Acute shortage of essential store and manpower for development and maintenance of telecom network.

Essential store for development and maintenance of telecom network is running short since long i.e. TSF kit size 3,4,5,6, 5 pair cable, CT box 100, DP box 10 pair, DP box 20 pair. Due to shortage of these stores maintenance of outdoor network is badly affected. Power meters, splicing machines, OTDR, traffic analyzer, 96 fibre, 48 fibre OF cable for day to day maintenance and installation of PTN equipment which are most essential devices and stores for maintenance of transmission network are also running shortage since long. Due to shortage of these essential stores it is very difficult to maintain telecom network, which leads to deterioration in quality of service. Poor quality of service leads to subscriber dissatisfaction, pave way to migrate to other operators and permanent loss of revenue. So it is requested that procurement of these essential stores should be ensured earliest to trap the declining of subscriber base in this throat cut competition in telecom industry.

New recruitment of staff has been stopped from last 25 years. Since staff is going to retire on superannuation day by day in, addition to that average age of our line staff is above 55 years. So acute shortage of manpower is being faced for development and maintenance of telecom network. So it is requested that maintenance of outdoor telecom network should be out source as early as possible so that we can maintain good quality of service and subscriber base can be retained with BSNL.

I hope your goodself will personally look into these vital issues of service quality maintenance and do needful for resolving these issues earliest.

(S S Rajput)
Circle Secretary SNEA
Rajasthan Circle Jaipur